



PUDO® (Pick Up Drop Off), your spare parts available on the next business day pre 8 am.

With more than 180 PUDO® counters across France, LM2S offers a unique shared next day pre 8 am delivery service.



1. Your parcels in our national hub with a late cut-off.

We manage late pick-ups from customer sites for departures at 10:00pm from our hub close to CDG airport (Garonor, Aulnay-sous-Bois).



2. We deliver your parcels next day pre 8 am.

Our transport network allows us to deliver innight all over France your spare parts in any of our 180 PUDO®.



3. Your engineer informed live.

Your engineer is notified by text as soon as the parcel is available for pick-up.



4. Availability for pick up from 8:00 am.

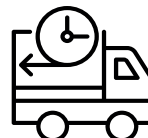
Our PUDO® hand-delivers the parts to the engineers all week long, from 8:00am to 6:00pm (on call on Saturday morning).

A local shared solution.



An extended network

More than 250 partners all services combined.



Next day Pre 8 am delivery

98.5% guaranteed delivery.



Track & Trace

Full visibility and live notifications.



A 24/7 Customer Service

A single point of entry for all your services.



A logistic solution for each of your challenges.

A global service for all your last-mile logistics.

A unique expertise in the management of spare parts and swaps.

An optimization of your local assets.



LM2S, 15 years of know-how.

A 98.5% performance for your next business day pre 8 am deliveries.

115,000 delivered parcels per month.

More than 8000 field engineers currently using our network.

Are you interested in our solutions?

service.commercial@lm2s.fr

+33 (0)2 31 84 31 62

LM2S
Spare Parts Logistics



FSL (Field Stock Location), your parts available 24 hours a day, 7 days a week.

With more than 40 warehouses across France, your parts are guaranteed to be delivered within 2 or 4 hours with urgent drives or at the PUDO® counter.



1. Your parcels ordered as late as 10:00pm.

Your parcels ordered as late as 10:00pm from our shared FSL/hub in the north of Paris (Garonor - Aulnay-sous-Bois) can benefit from a next day pre 8 am shared delivery at any LM2S PUDO®.



2. Our Customer Service available 24/7.

LM2S takes care of the storage of your equipment, and the logistics referencing of the parcels, in all the FSLs.

On a simple call, our Customer Service will take care of your order, whatever the time, day or night.



3. Your order prepared within 30 minutes.

Our Customer Service agent triggers the preparation of the order within 20 minutes* after your call/order.

All our operations are monitored with our custom-made WMS: LMline.

Our FSL prepares your order to be ready within 30 minutes*.

(* business hours)



4. Delivery of the parcel to the nearest of your intervention site.

Your spare parts are hand-delivered to your engineer at our FSL, or delivered directly to your intervention site by courier.

Our Customer Service informs you, in real time, of the follow-up of the urgent drive.

A logistic solution for each of your challenges.

A global service for all your last-mile logistics.

A unique expertise in the management of spare parts and swaps.

An optimization of your local assets.



An extended network

More than 250 partners all services combined.



Next day Pre 8 am delivery

98.5% guaranteed delivery.



Track & Trace

Full visibility and live notifications.



A 24/7 Customer Service.

A single point of entry for all your services.



LM2S, 15 years of know-how.

A 98.5% performance for your next business day pre 8 am deliveries.

115,000 delivered parcels per month.

More than 8000 field engineers currently using our network.

Are you interested in our solutions?

service.commercial@lm2s.fr

+33 (0)2 31 84 31 62

LM2S
Spare Parts Logistics